ANNEX 7

DISPATCHING PROCEDURE

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1 General description

This Annex 7 (*Dispatching Procedure*) sets out procedures applicable to the day-to-day operations of the relevant control rooms, or their equivalent, of either Party, which are required to ensure the proper flow of Gas through the Connection.

2 Definitions

Terms defined in this Annex 7 shall have the same meaning as in the General Terms and Conditions Connection Entry, specifically those outlined in Annex 1 (*Definitions*). These terms shall be interpreted as defined in their respective sections and shall apply in both singular and plural forms.

3 General

(a) Day-to-day operational contact shall be carried out between the control room of Connected Party and the Central Command Post of HNS in Groningen (hereinafter referred to as "CCP");
(b) In the event of an emergency, Parties shall contact each other in the most appropriate manner with a request for immediate action;
(c) For the purposes of dispatching, all communications, whether oral or written, shall refer to time in LET;
(d) For the purposes of dispatching, notwithstanding Article 17.3.1 of the Agreement, all communications, whether written or oral, shall be in Dutch or English or in such other language as the Parties may jointly determine;
(e) The dispatching centres, or equivalent operational unit, of the Parties shall be reachable at all times, twenty-four (24) hours a day, seven (7) days a week. The relevant addresses and telephone numbers, or other contact details, are set out on, or referenced from, the final page of this Annex 7;
(f) Nomination and Matching Procedure.
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4 Quality, temperature and pressure specifications

As stipulated in Article 4 of the General Terms and Conditions Connection Exit, the Gas at the Connection shall comply with the specifications set out in Annex 3 (*Quality and temperature specifications*) and Annex 12 (*Pressure specification*).

5 Telemetry

Annex 2 (*Connection*) sets out the Connection at which Connected Party shall make available the telemetry signals to HNS.

(a) If one or more of the telemetry signals listed in Annex 5 (*Telemetry and near real time data interface*) is not available to HNS, Connected Party shall notify HNS as soon as possible about the unavailability and the expected duration thereof;
(b) Connected Party shall, upon request, provide HNS with the actual (i.e., near real-time) measurement signals, if such signals are available;
(c) During the unavailability of one or more telemetry signals, HNS shall ultimately have the right to close the Connection. HNS shall make reasonable efforts to contact Connected Party prior to exercising this right;
(d) All historical telemetry signals shall be retained and made available for a period of at least two (2) Years.

6 Pressure and Temperature Safety

Parties shall control the operational pressure and temperature within the safety specifications as set out in Annex 4 (*Pressure Safety and Temperature Safety*).

7 Gas Flow control

Connected Party shall control the Gas Flow in such a manner that, at all times, the difference between the sum of the requested quantities and the measured flow is, using reasonable endeavours, as close as possible to zero (0).

Nomination and Matching Procedure
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8 Contact details

Central Command Post (HNS)

Telephone (24/7 Operations): +31 (0) 50 521 1500

Address:
Hynetwork Services B.V.
Concourslaan 17
9727 KC Groningen
The Netherlands

Postal address:
Hynetwork Services B.V.
P.O. Box 2134
9704 CC Groningen
The Netherlands

E-mail: customerdesk@hynetwork.nl (customer desk)

Connected Party

The most up-to-date details of Connected Party are maintained and made available in the Business Partner Portal.