

Annex 7 - Exit

To the General Terms and Conditions - Connection Agreement – Exit.
Established after extensive consultation of representative organizations.
Version 2.0. 25 June 2026.



ANNEX 7

DISPATCHING PROCEDURE

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1 General description

This Annex 7 (*Dispatching Procedure*) sets out procedures applicable to the day-to-day operations of the relevant control rooms, or their equivalent, of either Party, which are required to ensure the proper flow of Gas through the Connection.

2 Definitions

Terms defined in this Annex 7 shall have the same meaning as in the General Terms and Conditions Connection Exit, specifically those outlined in Annex 1 (*Definitions*). These terms shall be interpreted as defined in their respective sections and shall apply in both singular and plural forms.

3 General

- (a) Day-to-day operational contact shall be carried out between the control room of Connected Party and the Central Command Post of HNS in Groningen (hereinafter referred to as "CCP");
- (b) In the event of an emergency, Parties shall contact each other in the most appropriate manner with a request for immediate action;
- (c) For the purposes of dispatching, all communications, whether oral or written, shall refer to time in LET;
- (d) For the purposes of dispatching, notwithstanding Article 17.3.1 of the Agreement, all communications, whether written or oral, shall be in Dutch or English or in such other language as the Parties may jointly determine;
- (e) The dispatching centres, or equivalent operational unit, of the Parties shall be reachable at all times, twenty-four (24) hours a day, seven (7) days a week. The relevant addresses and telephone numbers, or other contact details, are set out on, or referenced from, the final page of this Annex 7;
- (f) Upon request, HNS can investigate whether actual (i.e. near real-time) measurement signals can be shared with Connected Party. If such signals are available and can be shared, these measurement signals are for informational purposes only and no rights can be derived from them;
- (g) Nomination and Matching Procedure.
[Intentionally left blank]

4 Quality, temperature and pressure specifications

As stipulated in Article 4 of the General Terms and Conditions Connection Exit, the Gas at the Connection shall comply with the specifications set out in Annex 3 (*Quality and temperature specifications*) and Annex 12 (*Pressure specification*).

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**5 Pressure and Temperature Safety**

Parties shall control the operational pressure and temperature within the safety specifications as set out in Annex 4 (*Pressure Safety and Temperature Safety*).

6 Gas Flow control

Connected Party shall control the Gas Flow in such a manner that, at all times, the difference between the sum of the requested quantities and the measured flow is, using reasonable endeavours, as close as possible to zero (0).

Nomination and Matching Procedure
[Intentionally left blank]

7 Contact details**Central Command Post (HNS)**

Telephone (24/7 Operations): +31 (0) 50 521 1500

Address:

Hynetwork Services B.V.
Concourslaan 17
9727 KC Groningen
The Netherlands

Postal address:

Hynetwork Services B.V.
P.O. Box 2134
9704 CC Groningen
The Netherlands

E-mail: customerdesk@hynetwork.nl (customer desk)

Connected Party

The most up-to-date details of Connected Party are maintained and made available in the Business Partner Portal.